

## Electronic Acknowledgement Receipt

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| <b>EFS ID:</b>                              | 3905294  |
| <b>Application Number:</b>                  | 10529243   |
| <b>International Application Number:</b>    |  |
| <b>Confirmation Number:</b>                 | 8635   |
| <b>Title of Invention:</b>                  | Method of and a system for error correction of service requests in an information system |
| <b>First Named Inventor/Applicant Name:</b> | Lauri Loven  |
| <b>Customer Number:</b>                     | 00466  |
| <b>Filer:</b>                               | Benoit Castel/Matthew Lee  |
| <b>Filer Authorized By:</b>                 | Benoit Castel  |
| <b>Attorney Docket Number:</b>              | 3501-1096  |
| <b>Receipt Date:</b>                        | 08-SEP-2008  |
| <b>Filing Date:</b>                         | 25-MAR-2005  |
| <b>Time Stamp:</b>                          | 16:50:01   |
| <b>Application Type:</b>                    | U.S. National Stage under 35 USC 371   |

### Payment information:

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| Submitted with Payment                   | yes           |
| Payment Type                             | Credit Card   |
| Payment was successfully received in RAM | \$ 180        |
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The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

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### File Listing:

| Document Number | Document Description                                    | File Name        | File Size(Bytes)/<br>Message Digest      | Multi Part /.zip | Pages (if appl.) |
|-----------------|---|------------------|--|------------------|------------------|
| 1               | Information Disclosure Statement (IDS)<br>Filed (SB/08) | IDSFormSB08a.pdf | 638372                                   | no               | 4                |
|                 |   |                  | 5282ad556a4aff5a079daf593c831c1cd8315f78 |                  |                  |

#### Warnings:

#### Information:

|   |                        |              |  |    |   |
|---|------------------------|--------------|--|----|---|
| 2 | Fee Worksheet (PTO-06) | fee-info.pdf | 29901                                    | no | 2 |
|   |                        |              | 3c50907db728b94ba2d70b75a57d83190567c960 |    |   |

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| Total Files Size (in bytes): |  |  | 668273 |
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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.